

How to Register



How to Register for the Ratsupport.com Members Only Area.

This presentation is brought to you by Ratsupport.com. Prepared by Richard C. Anderson

It is important to register and join the Ratsupport.com members only area because of Security and the many informational pages only located in the Members Only Area. You will be able to get files just for you and you will be able to put files on the website so Ratsupport.com can look at them and give you help with your problems.

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Website First

Richard Anderson Technical Support

Ratsupport

A place where you can come to get your computer questions answered, and make you feel good at the same time.

<u>Services</u>	<u>Support</u>	<u>Education</u>	<u>How To</u>
Malware Removal IT Services/hr Computer Consulting Service Agreement Remote Support	Idea's for Business Idea's for Family Ratsupport Links Help with Computer Contact Us Members Only Area	Operating Systems Malware Educational Downloads Presentations Computer Vocabulary Database	Ratsupport Microsoft OS Linux OS Apple OS Iphone & Cloud

 About Us
A quick note on what RATSUPPORT is all about.

 News
The Latest News about RATSUPPORT and the New Members Only Area of the Website.

 EA Technical Support
If you live in the Lafayette, LA area, you can get your technical support here.

 Join the Members Only Area
All new Members get a special presentation on "Am I infected".

In your browser go to the URL of : <https://www.ratsupport.com> There you will find the "Join the Members Only Area."

Left Click on the join icon or the link.

The Login Page

The screenshot shows the 'Members Only Area' of the Ratsupport website. At the top left is a cartoon character sitting at a computer. The text 'Richard Anderson Technical Support' is at the top. The 'Ratsupport' logo is in large, stylized orange and yellow letters. Below the logo is the text 'Members Only Area'. A navigation menu includes links for Home, Services, Support, Education, How To, News, Contact, About, and Members Only. The main content area is titled 'Ratsupport Login Page' and contains a login form with fields for 'Username' (with a placeholder 'email address') and 'Password' (with a placeholder 'password'). There is a 'Remember me' checkbox and a 'Login' button with a 'Forgotten?' link. Below the login form is a link for 'Not signed up yet? Please Register' and a 'Login with Facebook' button. At the bottom, there is another navigation menu, social media sharing options (Facebook Like/Share, Google+ Recommend, Twitter Follow), and a copyright notice: 'The contents of this web page are copyrighted © 1998–2015 by Richard C. Anderson. All Rights Reserved.'

On the Login Page for the Members Only Area you will see the link to the Registration Page.

“Not signed up yet ? Please Register”

Use this link to get to the Registration Page.

You can also just use your Facebook account to login to the Ratsupport.com Members Only Area.

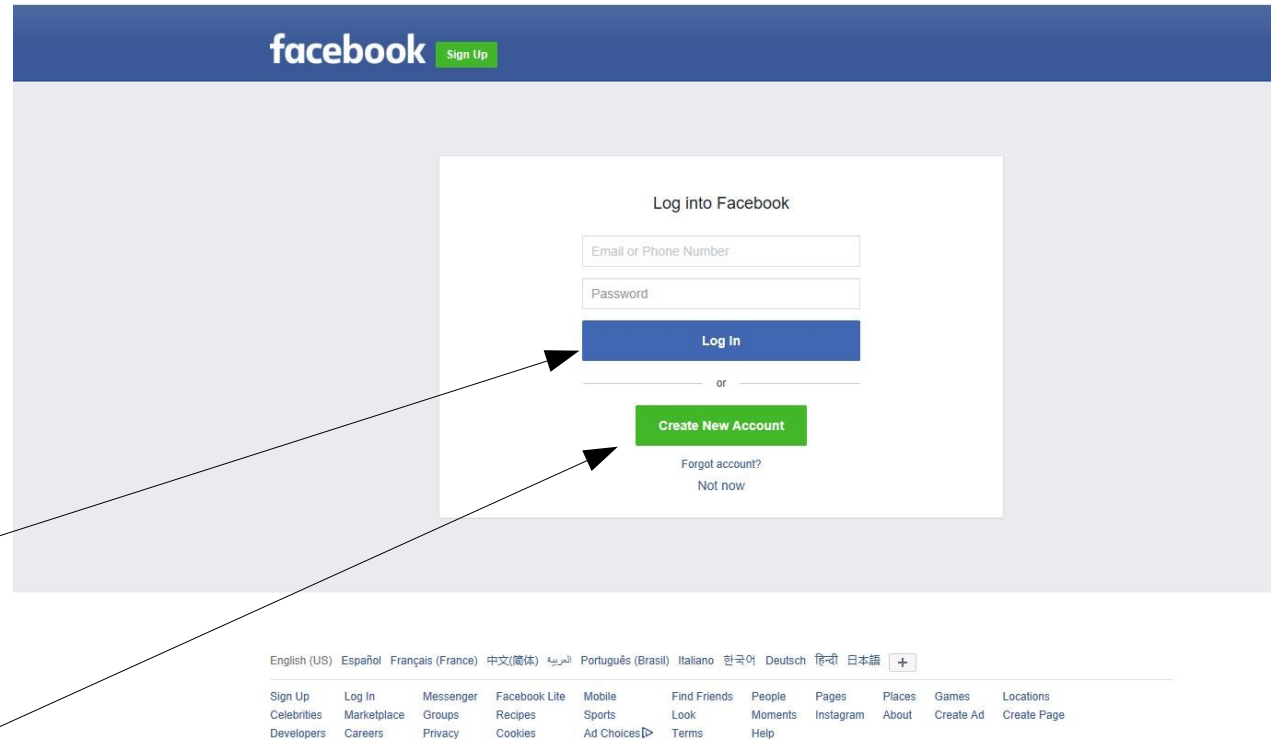
If you use Facebook to log in then please go to the Edit Profile page and fill in the fields there. Be sure to include an image.

Facebook Login

If you were logged into Facebook before clicking on the login using Facebook button then you will be taken to the login page of the Ratsupport.com Members Only Area.

If you were not logged in to Facebook you will be given a chance to Login to Facebook.

If you are not a member of Facebook then you can create a new Facebook Account.



The Registration Page

Richard Anderson Technical Support



Ratsupport

Register for Members Only Area

Home Services Support Education How To News Contact About Members Only

Ratsupport Register Page

Full Name *

Email *

Verify Email *

Where did you hear about us

To keep the robots at bay

I'm not a robot 

Instructions:

To join the Ratsupport Members Only Area you must register.

When you fill out this form and put a check in the I'm not a robot box and click the register button, you will be sent an email telling you "Thank You for joining"

The Ratsupport Administrator will get an email and will approve your request to register and you will be sent another email with your username and password.

Once this process is done you may login to the Members Only Area, and I suggest you go to the Members Page and see your information. Please go to the Edit Profile page and fill out the form. Put as much information as you feel is necessary. The more the better your experience will be.

 Vicky Winder Crosswell and 34 others like this

 Follow @Ratsupport

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Home Members Messages Chat Member Files Education Specials Edit Profile

As you can see this page has some fields that need to be filled out and some instructions.

Please read the instructions, they will explain the Registration Process.

The Form is complete

Richard Anderson Technical Support

Ratsupport

Register for Members Only Area

Home Services Support Education How To News Contact About Members Only

Ratsupport Register Page

Full Name *
Joe Dokes

Email *
drahcir77@example.com

Verify Email *
drahcir77@example.com

Where did you hear about us
Internet

To keep the robots at bay

I'm not a robot

reCAPTCHA
Drahcir77

Register

Instructions:

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After filling in the fields, the form should make sure you have the email address the same in both email fields.

Please notice the reCaptcha “To keep the robots at bay”. This is a new way of confirming that you are a person and not a robot trying to gain access.

The “I'm not a robot may put a green check mark and then you can hit the Register. But at times it will ask you a question. Please go to the next slide for that information.

reCaptcha at work

At times the reCaptcha system will ask you to select something. There could be a number of choices and all will need to be selected.

In this example, reCaptcha is asking you to Select all images with **pizza**.

I would have selected these two images.

Then hit the Verify button and the registration will continue. If you did not get all the images it will give you another chance.

Once you are registered you will get an email from support.ratsupport.com telling you that an approval email is on it's way as soon as I see your registered.

The Approval email will have your userid and password.

Please make sure you have support@ratsupport.com in your email contacts list so the email's don't go into your Spam(Junk) folder. If you did not hear from us in an hour or two then look in your Spam folder of your email.



What to expect

- If the registration worked then you will be sent an email with your Login Information, Please look for it.
- We ask that as soon as you can, log into the Members Only Area of Ratsupport.com and go to the Edit Profile Page and fill in the form.
- It is always nice if you download an image of yourself, it makes it better for others to see when you are online on the message page.
- If you have any problems please feel free to contact us with your problem and we will gladly help.
- We have increased the security at the Members Only Area and implemented 2 Factor Authentication so if you have questions you can check out the [Help Page](#).

Happy Ending



We hope this presentation gave you information that made your life much better in the long run.

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