RAT Support News Letter

Date: 05/27/2011

News Letter #5

This news letter is intended to help the people that I enjoy doing business with and anyone else that happens upon this news letter.

If you don't want to get this news letter on a monthly basis then feel free to email me at <u>support@ratsupport.com</u> and tell me you don't want to be on the list. I will remove you from the news letter list.

- 1. Well here I go again, Back UP, BACK UP Please !!!!!
- 2. The reason for Note #1 is this. There is a nasty malware program running wild on the net. It takes over your computer and does not allow you to run programs in a normal manor. I can not tell you how important it is to keep your Anti-Virus and Anti-Spyware software up and running and up to date. This malware does not have a good recovery program, I have had to reinstall XP and change Profiles on Vista and Windows 7, it is important to be careful and not open any emails from anyone you don't know. If you are using Superantispyware and do not know how to do the updates then look on my web site on the How To page and the instructions are in the HowTo's for RATSupport or check out this link: http://www.ratsupport.com/downloads/howto/antispyware.pdf
- 3. I have been busy and have not done all the work on the web site that I wanted, I still could use some comments from users at to what How To's or other information you would like to see on my website.
- 4. The other day I ran into another good program that I want to share with you, it is called Glary Utilities and it does not cost any money for home use. This program can clean up regestry problems on your computer and does not bring along any advertisement. You can find this program at the following link: <u>http://www.glarysoft.com/products/utilities/glary-utilities/download/</u>
- 5. Why I use Thunderbird for my email client. Some of you use the Web interface for your email and that is super, but it is important for you to set up the spam settings so it will reduce the number of email's you see in your inbox. I use Mozilla Thunderbird because it has a strong spam filter and gives me an easy way to do my backups for emails and addresses. I use a program called MozBackup to back up both Firefox and Thunderbird. If you want information on these programs and their function then contact me via my contact us page of my web site. Information on Thunderbird can be found at this link: <u>http://www.mozillamessaging.com/en-US/thunderbird/</u> and the Moz Backup program information can be found at this link: <u>http://mozbackup.jasnapaka.com/</u>

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