

Ratsupport.com News Letter

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News Letter #33 December 2017

This news letter is intended to help the people that I enjoy doing business with and anyone else that happens upon this news letter.

If you don't want to get this news letter on a regular basis then feel free to email me at support@ratsupport.com and tell me you don't want to be on the list. I will remove you from the news letter list.

1. There are more devices in the Amazon Alexa family. You can not teach Alexa to recognize your voice and determine who you are. [Teach Alexa your Voice Profile.](#)

I have tried the new Echo (2nd Gen) and it is an improvement. Not so much space, and very sensitive hearing. I do enjoy these devices.

2. I have been helping the Reunion Group with a couple of things. I made a Facebook Group for the Class of 63 and also did a Google Group. I have created a database for the classmates information to help keep the information up to date. Members of the class will be able to access the data.

3. I have been playing with IFTTT apps. (If This Then That). You can find them at <https://ifttt.com/>. There are all kinds of wonderful things you can do with them. I currently have an app that changes the background on my phone to the NASA Picture of the day. I also have one that turns on the Front Room Lamp when I get home at night.

4. I have been creating Presentations on many things I find necessary from Customer Questions. They are published on my website. I have put most of them in the Members Only Area (it is free) for security reasons. Feel free to join and look around.

5. I hope this Christmas Holiday Season finds all well and having fun. I did notice that if you are interested in Home Automation that the price of most of the equipment is at a much lower price. You might want to shop now.

6. I have Amazon Prime and as I work on my website I have a Echo Show that shows me sports scores, and plays music. It seems to know what I like and I do enjoy it. I can also turn off my TV(in the bedroom) from the front room with a simple command to Alexa.

7. If you have comments or questions please feel free to let me know. Enjoy and have a good month of October.