

Ratsupport.com News Letter

Date: 10/15/2017

News Letter #32 October 2017

This news letter is intended to help the people that I enjoy doing business with and anyone else that happens upon this news letter.

If you don't want to get this news letter on a regular basis then feel free to email me at support@ratsupport.com and tell me you don't want to be on the list. I will remove you from the news letter list.

1. I may have fixed my Websites problems with Comcast and AOL. I have changed the way my website sends email. It is very hard to know who does not get an email as many don't answer or acknowledge that they got an email. If you have questions on my website or emails please feel free to contact me with your questions or concerns.
2. Boy am I embarrassed, I tried using my Echo Show to contact a friend and a Video Call was created and connected. The problem was that they were in the middle of getting dressed after a late night the night before. I want to tell all that they need to be careful using the messaging and calling with Alexa.
3. By the way the Alexa messaging and calling works well when both people are ready for a call and the Drop In feature is useful also. I only say to all, "Be Careful how you use them". If any of you want a demonstration on how this Smart Home Automation works, I will gladly make myself and equipment available to you for a demo.
4. I have added experiences to my [Share the Experience](#) area of my Website. If you want to see the any of the information you will need to be a member of my Members Only Area (This is for security reasons). The Members Only Area is free and there are many good solutions and answers to questions you might have about computers and smart home automation.
5. I am looking forward to helping you and your friends with your computer and Smart Home Automation in the near future. I have the ability to share my screen for education and can provide Remote Support so location is not a problem for my ability to help with most problems or questions.
6. As requested by a few people I have added Presentations on Cleaning your Computer and Deleting Old Files from your machine. They are located in my Members Only Area on the Education Page at the pull down How To's associated with Microsoft Operating System. [Education Page](#). I updated the Email Client Presentation also.
7. If you have comments or questions please feel free to let me know. Enjoy and have a good month of October.