

## RAT Support News Letter

Date: 06/29/2011

News Letter #6

This news letter is intended to help the people that I enjoy doing business with and anyone else that happens upon this news letter.

If you don't want to get this news letter on a monthly basis then feel free to email me at [support@ratsupport.com](mailto:support@ratsupport.com) and tell me you don't want to be on the list. I will remove you from the news letter list .

1. Here I go again, I wish I could come up with the words to impress all my friends and customers and members of this news letter list that this is important stuff. Again I have had users not do their updates, not do the scans for Virus and Spyware and then their machine is infected and it took hard work to recover from the problems created. Please Please purchase a memory stick or learn how to back up your data to a CD or DVD. Be sure to backup your bookmarks or favorites list in your browser, then make sure your Spyware software is up to date and you run a scan from time to time and if you see anything other than normal run a scan at that time.
2. There are some new Spyware and Virus's out there and they are very hard to remove, watch your browser and insure you are not being re-directed when you do a search and then click on the desired link. Re-direction is when you do a search for Open Office and you see the search engine link and you click on it and you think you went to the Open Office web site but you are re-directed to a fake site that has a virus attached.
3. I am working on a Windows 101 presentation and request that you send me an email at [richard@ratsupport.com](mailto:richard@ratsupport.com) with any information you would like me to include, the first draft will be out within a week.
4. I finally got a customer from my web site, the new customer stated that my web site was full of good information. Please feel free to wander around the site and if you find problems or want more information then you can use my contact us page to express your feelings.  
<http://www.ratsupport.com/contact.html>
5. Here is a web site with some information on current virus programs running around the world  
<http://www.sky-web.net/virusnews.htm>
6. I have had to purchase some new software that will allow me to recover some files from failed or corrupted hard drives. I am just learning how to do this but will add the services that I can provide. I will be able to make an image of your hard drive and then install a new one and restore the image on the new drive .
7. If you have a friend or fellow worker that you think would enjoy this news letter then please have them contact me and I will add their email address to my mail list.