

RAT Support News Letter

Date: 4/13/2012

News Letter #16 May 2012

This news letter is intended to help the people that I enjoy doing business with and anyone else that happens upon this news letter.

If you don't want to get this news letter on a monthly basis then feel free to email me at support@ratsupport.com and tell me you don't want to be on the list. I will remove you from the news letter list .

1. There is a nasty malware out and about and it is about to cause anyone that has it to not have internet access. You can read about this malware at : <http://www.dcwg.org/> and you can select the Detect Icon to see if your computer or Router is infected. You can also go to the link on that page for Protection and get information on how to keep your computer safe.
2. Well I am learning mucho about my Iphone and some of the applications that are available via a smart phone and your computer. One of the apps that I find interesting is Dropbox: <https://www.dropbox.com/>, this application works on all the normal operating systems so it is very useful to those that have more than one device that uses more than one operating system. The basic use of dropbox is that you can drop a file or picture etc. into your dropbox and then you can have access from any of your devices. You can even get access via a friends computer by login to the dropbox site.
3. The next thing I have done is get a Google Voice account. This allows me to use one phone number and connect my two phone devices via that one phone number. The old numbers still work but if people use my Google Voice number to call and text then it can save me some voice and text minutes on my phones. 707-356-9244 is my Google Voice number and please please use this number to contact me. It even allows me to control when my phone rings and which phone depending on what time of day. Check it out, it might be just the ticket for you. There is an application and add-on for my phone and Thunderbird (email client) that allows me to control all my contacts from one place in the Thunderbird Address Book. This really makes it easy to control and keep up with.
4. I have put some discussion on my Blog about my feelings about Apple Corp. and why I have picked an Iphone and not an Android smart phone . As most of you know, I am not a fan of the Apple Corp. and never will be but fact is that I have to know something about all this smart phone and Ipad stuff. By the way I have purchased an Ipad also. Will be learning about those in the coming weeks, once it get's here.
5. If any of you have specific questions on my choices or anything else for that matter feel free to contact me. By the way , be sure to do your updates and backups, they are more important that you think. I just had another customer that lost data because they did not do their updates, scans and backups. I really feel bad when that happens.