

## RAT Support News Letter

Date: 02/14/2011

News Letter #1

This news letter is intended to help the people that I enjoy doing business with and anyone else that happens upon this news letter.

If you don't want to get this news letter on a monthly basis then feel free to email me at [support@ratsupport.com](mailto:support@ratsupport.com) and tell me you don't want to be on the list. I will remove you from the news letter list .

1. The spam and spyware world is getting more and more involved with the day to day use of the internet. I have a suggestion for some programs to have on your computer to help keep the impact to a minimum. As a start I suggest that all my friends look and read this Microsoft Web Site: <http://www.microsoft.com/security/pc-security/spyware-what-is.aspx>. I also suggest that you download and install a key scrambler, this will keep some security for your key strokes, here is one choice: <http://www.qfxsoftware.com/download.htm>.
2. Protection programs also should be on your computer and up to date. Some free safety programs can be found on my web site: <http://www.ratsupport.com/support.html> . You can also follow the suggestions from the above link from Microsoft.
3. Another thing that is very important and not done very often is BACKUP. Might I say this again, BACKUP, BACKUP, BACKUP. In today's world this is important, hard drive failure is only one reason for backups, also the removal of your information could be necessary if you get a hard to remove malware. There are many Flash Drives of good size and external hard drives of a large size are not that expensive. Please take the time to BACKUP YOUR DATA.
4. I have tips on my website for information that might be of interest to the user, the tips on each page may be different. If you have any suggestions I would love to provide them on the site. I am looking for suggestions about How-To's. I want to make some presentations on various subjects, I just need some guidance on where I should start.
5. One subject I hear about from time to time is how do I speed up my computer. Well it all depends on how old your computer is and what hardware you have. An example might be if you have a Dell computer, you can look at the back and get the express code and enter it into the parts section of the Dell Support page, it will tell you the max RAM (Random Access Memory) your machine can hold. I suggest you put the max into your machine, today's operating systems are memory hogs.
6. I hope this news letter has been of some service to you. I will be creating some How-To's and other information and making them available on the web site.