

Ratsupport Messages



A presentation by Ratsupport on the Ratsupport Message App (Blab !)

Messages Page

Richard Anderson Technical Support

Ratsupport

Members Only Area

Home Members Messages Remote Support Chat Member Files Education Specials Edit Profile Logout


Ratsupport Members Message Page

Welcome Administrator, your nickname is System Admin.

 This webpage lets you message other members in your group. Just click on the message link and enter up to 1000 chrs. The application will send then an email with that private message that only they can see on the members page.

Member Nicknames in this color indicate they are online.

Ratsupport Members In your Usersgroup

 message Adrian Jones	 message Drahcir77	 message Geneva Y
 message GKilker	 message KHorton	 message Kim R
 message Kris	 message Liz	 message old fart in progress
 message SDoane	 message Steve	 message Steve T
 message System Admin	 message That1Gurll	 message The Administrator
 message Tom & Peggy	 message Walt	

The message system on the Ratsupport Website is meant to be used to send an message or two to another member. This is not a chat system, you can use chat for that.

Select the member you want to message and you will be taken to your members page and you will be able to send it from there.

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Ratsupport Members Page

Welcome Administrator to our Members Only Area.

Member Messages

Drahcir77
To: **System Admin**
17 hours ago
hi is it working

System Admin
To: **Tom & Peggy**
18 hours ago
Thank You for taking the time to register and update your profile. If you need any help or have any questions, I will be here

System Admin
To: **Steve**
22/07/2015 19:57:09
I have the files from your wife's computer on a memory stick. Where and when do you want me to bring her computer and the files on the 23rd ?

Your email address is: support@ratsupport.com
Your nickname is: System Admin

Send private message to System Admin

1000 Send

Members Only

To be able to provide better support to existing customers, we have created a Members Only Area. Please Register, login and Edit your Profile

Ratsupport Chat

We now have Mobile, Video and Text Chat available

Updates

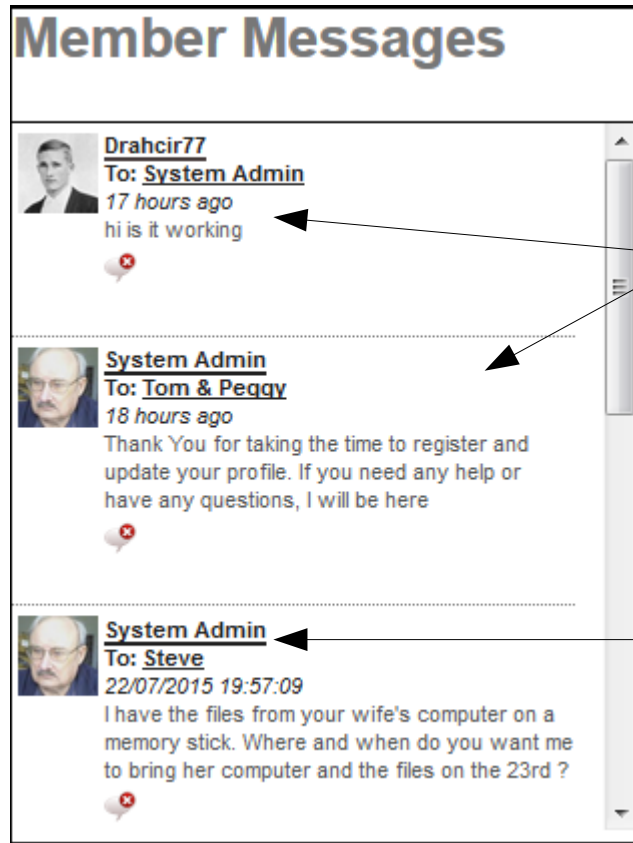
Information on doing your updates for your computer, including

The Members Page will have information for the member. This page is generated for one member only and others can not see this page.

To send a message you would type the information into the Send box.

More in the next slides on this and the Member Messages Window

Members Messages Window



The Members Messages Window is where the messages that you sent and the return messages are displayed.

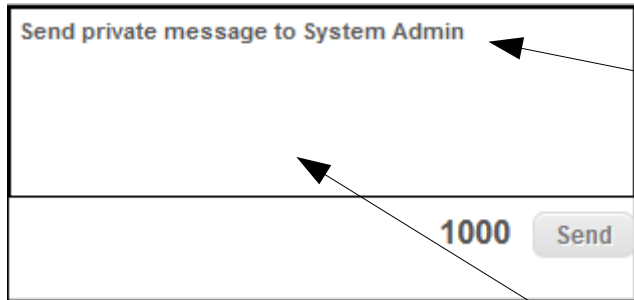
See in the example window that two members have sent messages to other members.

Please note the profile image and the Nickname of the message. The sender and to whom you want to send a message are links to that person.

By clicking on the link you can change who you are sending a message to.

See next slide for more on this.

Send Message Window



The screenshot shows a web interface for sending a private message. At the top, it says "Send private message to System Admin". Below this is a large text input area. At the bottom right of the input area, there is a character counter showing "1000" and a "Send" button. Two arrows point from the text to the right towards the "Send private message to System Admin" text and the "1000" character counter.

Please note that in the Send Message Window that a message is there stating to whom you are going to send a message. There is a char counter and a send button.

You can type into the send area and then press the Send button and the message will be sent to the member that was listed in the "Send private message to " whomever".

If you want to change the Send To Member you can click on the link in the Members Message Window or you can go to the Messages Page and select a new member to send a message to.

Happy Ending



I hope this presentation was a help. Please feel free to contact the administrator or the site with comments or suggestions on how to make this presentation or others better.

Presented by Ratsupport.com

Created by Richard C. Anderson

Thanks for taking the time to us this site and the tools.

The message system was provided by [Vibralogix](#). The message app is called Blab !